

## About Netwoven

Netwoven is a leading consulting and systems integration firm singularly focused on helping clients get the most out of the rapidly exploding information in their enterprise – both structured information as well as unstructured information.

As experts in the area of information and collaboration management, Netwoven can organize and mine vast amounts of information in new, creative ways to tap employees' knowledge, mine competitive data, and create customer insights.

Netwoven's solutions in information and collaboration management result in higher quality decisions, reduced costs, enhanced teamwork, and better risk and compliance management.

Netwoven's scope of work includes:

- Portals and Collaboration
- Document management
- Records management
- Enterprise search
- Enterprise Social Networking
- Business Process Management
- Business intelligence



Experts in  
Information and  
Collaboration Management  
using Microsoft Technologies

**Netwoven, Inc.**

## Netwoven Managed Services

*SQL Server 2008 Managed  
Services*

---

**Tel: (877)-NETWOVEN**  
**Email: [info@netwoven.com](mailto:info@netwoven.com)**

### Introduction

Welcome to the Netwoven SQL Server Managed Services. This service is exclusively designed for clients to maximize the use of Microsoft' SQL Server 2008 databases including Analysis Services, Reporting Services and to ensure that they are managed and run well for mission critical applications.

Running a transactional and data warehouse application well is critical to the success of the business as businesses depend on software applications. Many companies invest a significant amount of their resources on mundane tasks such as managing their databases. This diverts the attention of internal resources away from the core focus of running the applications for the business. Netwoven's Managed Services allow your internal resources to be deployed for strategic activities where as our staff takes care of the operational activities.

Our managed services can be used for both transactional and Data Warehouse applications. Our team of experts is well versed with managing high volume and highly transactional applications built on SQL Server 2008 and its components.

### Our Approach

Netwoven uses a combination of Microsoft tools and third party tools to help manage the databases. These tools enable us to monitor the servers and SQL Server 2008 components proactively and provide us with the necessary data to help manage the servers efficiently.

### Our Services

The Netwoven team provides the following services for running your SQL Server 2008 components (Database, Analysis Services, Reporting Services, Integration Services) efficiently:

- Monthly or Quarterly Health-checks
- Performance Tuning
- Remote Diagnostics
- Capacity Planning
- Patch Management
- Disaster Recovery design and audit
- On Call DBAs
- Migrations
- Code Audits
- Code deployment to QA and Production environments
- Custom needs

### Engagement Model

Netwoven works with its customers on a retainer basis. Please contact your Netwoven sales representative or email us at [info@netwoven.com](mailto:info@netwoven.com) for additional information.

#### Netwoven, Inc.

500 East Calaveras

Suite 238

Milpitas, CA 95035

**Phone:** (877)-NETWOVEN

**Fax:** 650.618.1541

[info@netwoven.com](mailto:info@netwoven.com)

<http://www.netwoven.com>