

Netwoven Helps Leading Provider of Wired/Wireless Connectivity Migrate From Oracle Portal to Microsoft SharePoint

The Customer

The company is a leading provider of wireless and wired connectivity solutions that enable the reliable distribution and presentation of high-definition content for consumer electronics, mobile, and PC markets.

The Challenge

As a growing company with a worldwide presence, it needed to provide a self-service intranet that made it easy for employees to find internal documents (like engineering and human resource documents) to support their daily activities. The company intranet was built on Oracle® Portal technology.

This portal was highly inefficient for users, content managers and information technology (IT) personnel. Users found it very difficult to navigate or search the portal. Content managers were unable to publish information without the help of IT staff, as publishing required web development knowledge. The IT staff found the portal very difficult to maintain.

As a result, the content on the intranet was outdated, and employees were frustrated in their attempt to find new information.

The Solution

Netwoven helped the company to develop a flexible intranet using Microsoft® SharePoint® technology. The intranet provided the following benefits:

- **Check-In/Check-Out** – Many documents had multiple users, and as the project manager described, "When you send an email attachment to five people, you now have five different changes in five copies of the document." Someone would have to compile those changes which meant lost productivity.

The SharePoint system allows for one master document, and lets any user know who had "checked out" the document. That stopped users from working on outdated drafts or creating a conflicting document, and allowed them to contact a document's author to request access.

- **Group Management & Access Control** – "SharePoint is great in that you can strictly control permissions to different people and different groups," the project manager said. "[There is] a

variety of ways that you can actually apply those permissions and allow people to see only what they need to see.”

- **Metadata, Filter & Access** – Content managers were able to tag and group the information appropriately using meta-tags. This eliminated the need to create folder hierarchies that are difficult to navigate.
- **Ability to Search content** – Enabling the SharePoint Search allowed users to find information easily on the intranet. SharePoint Search provides an interactive, visual search experience. Visual cues help users find information quickly, while refiners let them drill deeper into the results. SharePoint Search also gathers all of the company’s intelligence under one umbrella, by enabling indexing and searching of content on file shares and network drives across the company.
- **Empowered Content Managers** – Using the SharePoint system, the content managers were able to update the content themselves, without the help of IT staff. This ensured that the intranet content was up to date, and it lifted a considerable burden from IT staff.

The Result

The new intranet using SharePoint provided benefits to end users, content managers and IT staff. The end users were able to find information easily by navigating the portal and by using the search function. The content managers were able to manage the portal content easily and efficiently using the easy-to-use features of SharePoint for content managers. The IT staff was able to manage the portal easily by integrating it with the IT operations for backup, recovery and other IT operations.

This new system resulted into reduced support calls for the IT staff, and increased end user satisfaction.

About Netwoven

Netwoven powers enterprises by connecting people, processes, and information to gain more insight into their data. We help medium to large enterprise customers unlock the hidden value of their information assets and derive rapid return on their investments in technology.

Netwoven has achieved Managed Partner status with Microsoft, meaning we enjoy special access to the latest technologies. Our team of experts provides unparalleled expertise in Microsoft SharePoint 2010, SQL Server 2008 R2, Business Intelligence tools and Custom .NET development to provide our customers with high value added solutions.